

Computer Equipment List
Out-Of-Warranty Supported, Vintage & Non-Supported
March 2007

APPLE PRODUCTS Desktop computers:

Full Support (Tier one support): All out-of-warranty 400MHz (and faster) G4 desktops, iMac 400 MHz (and faster) desktops, and G5 (non-warranty) desktops.

Vintage (Tier two support); MTS will replace CMOS batteries on items deemed Non-Supported. These are the batteries that hold the date/time. Apple Titanium models are on the Vintage list as of March 2007.

Non-Supported (obsolete): Apple computers with processor speeds below 400MHz. Limited support will continue for the MANATEE machines, if used/refurbished parts are available.

APPLE PRODUCTS Laptop computers:

Full Support (Tier one support): All out-of-warranty 400MHz (and faster) Powerbook and iBook models. MTS will continue to facilitate laptop repairs for non-warranty covered "mishandling" repairs.

Vintage Support (Tier two support): MTS will replace CMOS batteries on items deemed Non-Supported. These are the batteries that hold the date/time.

Non-Supported (obsolete): All Powerbook/iBook laptops below 400MHz processor speed.

APPLE PRODUCTS Printers:

Non-Supported (obsolete) All Apple printers.

DELL PRODUCTS Desktop computers:

Full Support (Tier one support): All out-of-warranty Desktops with a minimum of P3 500 MHz processor, running WIN 2000 or WIN XP.

Vintage Support (Tier two support): MTS will replace CMOS batteries on items deemed Non-Supported. These are the batteries that hold the date/time.

Non-Supported (obsolete): Dells with processor speeds below 500 MHz. All other PCs.

DELL PRODUCTS Laptop computers:

Full Support (Tier one support): All out-of-warranty Laptops with a minimum of P3 500 MHz processor, running WIN XP. All "D" series models.

Vintage Support (Tier two support): Inspiron 7500, Latitude Cpt. Support limited to \$100 or less per repair.

Non-Supported (obsolete): Dells with processor speeds below 500 MHz. All other laptops. Cpi and below.

LEXMARK Printers:

Full Support (Tier one support): Out-of-warranty Lexmark printers with an alpha prefix model designation (alpha prefix C, M and T series for example) that are economically feasible to repair.

Vintage Support (Tier two support): Out-of-warranty Lexmark printers with an alpha suffix designation (alpha suffix N, for example) will receive low cost-to-repair support utilizing used parts.

Lexmark SC 1250 and SC 1275 printers will receive minimum support due to scarce parts availability. All vintage service based upon availability of parts. If you have a question regarding support for your printer, call METRO computer repair at (754) 321-4270.

Non-Supported (obsolete): All others, including Lexmark SC1220 – OPT L Series. HP “all-in-one” models 7410 and 7140-parts not available as of February, 2007.

OTHER Printers:

Vintage Support (Tier two support): Out-of-warranty Hewlett Packard, except 7410 and 7140-they are obsolete-parts not available.

Non-Supported (obsolete and/or uneconomical to repair): All inkjet printers.

Business Machine & Audio Visual Equipment List
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Business Machines:

Call METRO BMAV to determine support for items not listed. (754 321 4271)

Full Support (Tier one support): Varitronics poster printers, all models. GBC laminators, models 4250, Eagle 35 and Ultima 65. Punch and Binder, all models. KRONOS timekeeping clocks.

Vintage Support: (Tier two support): GBC laminators, models 179, 412, 4120, 418, 4180 and 425 LM. Transparency makers, 3M, all models.

Non-Supported (obsolete): Laminex laminators, all models.

Audio Visual Machines:

Non-Supported: MTS is no longer supporting classroom audiovisual equipment, including opaque / overhead projectors, cassette players/recorders, CD players, record players, card readers, filmstrip projectors, slide-synch pulse-tone projectors / recorders, slide projectors, headsets, listening stations, microphones and audio cables.

MTS is no longer supporting electro- mechanical or digital time clocks / time stamps.