# **TEACHER TECHNOLOGY SUPPORT TEAM**

#### WHAT ELSE IS NEW FOR 2008-2009?

- As part of the teacher refresh initiative, a teacher support team is available to assist teachers with technology issues. Teachers can call the support team and get assistance with laptops, printers, interactive whiteboards, LCD Projectors and Software applications such as operating systems, productivity and instructional applications.
- This team provides assistance through the following methods:
  - 1. Telephone support
  - 2. E-mail response
  - 3. Online "CHAT"
  - 4. Dispatch for specific help to school
  - 5. Technology Skills Training

## WHAT YOU NEED TO DO?

This service can be accessed by calling the ETS Help Desk number (754-321-0411) and choosing option #6. Teachers can also contact the team via email internal TTSC Email and external TTSC@browardschools.com.

#### WHAT WILL HAPPEN IF YOU DON'T?

• A valuable service will not be used.

### WHO NEEDS TO KNOW?

- **É** Teachers
- Administrators

#### HOW WILL YOU COMMUNICATE FOLLOW-UP?

- **É** TLC Meetings
- Principal Meetings
- E-Mail Correspondence

## CONTACT

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