



Established 1915
BROWARD
County Public Schools

Notification of Contract Negotiations with Holy Cross Hospital

The purpose of this communication is to provide a status update on the ongoing negotiations between Holy Cross Hospital and Aetna. As well as information regarding the possible termination of this contract and important instructions for you and your covered dependents that may use Holy Cross Hospital:

Aetna and Holy Cross Hospital have been negotiating a new hospital agreement that if signed by both parties, would become effective on May 1, 2017. **If unable to reach an agreement, Holy Cross Hospital will no longer participate in Aetna's network as of April 19, 2017.**

Aetna will be mailing letters this week to notify members of Holy Cross Hospital's impending termination from its participating hospital network. **The termination, initiated by Holy Cross Hospital, will become effective at midnight on April 19, 2017.** While Aetna is disappointed at being unable to reach a mutually acceptable agreement with Holy Cross Hospital, they have assured the District that their focus is on continuing to provide quality, cost effective care to our employees and their covered dependents.

Aetna has valued Holy Cross Hospital as a provider partner for many years and is committed to remaining engaged in discussions to try and reach a resolution prior to the contract termination date. Aetna has also confirmed its commitment to its members and clients and will ensure access to appropriate medical care is available and accessible. Below are other participating hospitals in the Aetna network that are within the geographic area of Holy Cross.

Broward Health Imperial Point
6401 N. Federal Highway
Fort Lauderdale, FL 33308

Broward Health Medical Center
1600 S. Andrews Avenue
Fort Lauderdale, FL 33316

In case of emergency

Be sure to go to the closest emergency room. The visit will be covered, even if the hospital is not in the plan's network.

What this change means for Aetna members seeking services at Holy Cross Hospital

You may pay more if you go to this hospital after the termination date. Your doctor may send you to another hospital in the plan's network. Simply visit www.aetna.com/docfind to find a list of hospitals and doctors in the plan's network.

Continuing care

You should speak with your doctor if you are receiving care or plan on obtaining care at this facility. If your care can't be transferred to another in-network facility, you can ask your doctor to request authorization of services to this out-of-network facility.

For Assistance

If you have questions or need assistance please contact Member Services at 1-800-562-7822 between 8:30 a.m.-5 p.m.

Negotiations will continue between Aetna and Holy Cross Hospital in hopes of reaching an agreement that is in the best financial interest of our employees and the Board. We will continue to keep you updated on the status of contract negotiations between Aetna and Holy Cross Hospital.